Sangeet Singh

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## Professional Summary

Sangeet is a dedicated quality assurance professional with over two years of experience and a Bachelor of Science in Information Technology. As an Associate Analyst at Deloitte Consulting India Pvt Ltd, he has played a key role on major government projects, including the State of Wyoming and the State of Massachusetts, where he contributed to profile validation, functional and batch testing, Omniscript development, and comprehensive UI, ADA, and mobile testing.

He is proficient in test case execution, defect tracking, and cross-functional collaboration with UAT and onshore teams. Sangeet is certified as a Salesforce Associate and AI Associate, and has practical experience with HTML, Java, and Python. He is recognized for his commitment to quality, attention to detail, and ability to deliver results under tight deadlines, earning both Applause and Spot Awards for his contributions.

Currently, Sangeet is actively expanding his technical skill set and pursuing a transition into a Front-End Developer role with a focus on Salesforce Lightning Web Components (LWC). He is passionate about continuous learning, innovation, and professional growth within the Salesforce ecosystem. Outside of work, Sangeet enjoys traveling and gaming.

**Deloitte Experience**   
**State of Massachusetts LIEAP & Weatherization**

### **Industry/Sector:** Public Sector **Offering Portfolio/Offering**: AM&C **Duration**: July 2024 – Ongoing

Description: Served as a QA for the State of Massachusetts BFD Portal, a public sector Salesforce implementation focused on benefits and family data management. Collaborated with cross-functional teams to develop and test user stories and enablers, ensuring comprehensive coverage and system functionality. Led regression testing efforts to maintain system integrity across multiple releases and contributed to the development and enhancement of dashboards and reports in SIT and UAT environments. Actively participated in Agile ceremonies, maintained clear communication with QA leads and developers, and was recognized as a reliable team member for delivering quality work under tight timelines.

### Technical Environment (if applicable): Salesforce.com, Apex, SOQL, Jira, Selenium, Postman, HTML, Java, Visual Studio Code, MySQL

**State of Wyoming LIEAP & Weatherization**

### **Industry/Sector:** Public Sector **Offering Portfolio/Offering**: AM&C **Duration**: May 2024 – Sept 2024

**Description**:  
• LIEAP Portal need to test the Experience and Employee Portal. Experience Portal helps applicant to apply for benefits such as LIEAP, LIWAP and WAP Program.  
• Collaborated closely with developers for swift resolutions.   
• Performed regression testing on multiple environments.   
• Worked on over 55 user stories and raised over 10 defects.   
• Feedback: Performed at the next level, learned complex functionality, and completed testing for complex scenarios.

**State of Maine SSP**

### **Industry/Sector:** Public Sector **Offering Portfolio/Offering**: AM&C **Duration**: May 2024 – Sept 2024

**Description**:  
• State of Maine SSP Portal need to test the Experience and Employee Portal. Experirnce Portal helps applicant to apply for benefits such as MaineCare, CubCare, SNAP and TANF Program.  
• Developed and executed comprehensive test cases and scenarios for user stories, ensuring robust validation of features.  
• Identified, raised, and tracked defects, collaborating closely with the development team to ensure timely resolution.  
• Validated both defects and user stories to maintain high-quality standards.  
• Feedback: Successfully completed the majority of user story testing within timelines, demonstrating a strong understanding of business functionality

**System Experience**

**Software / Products:**   
Project Experience: Salesforce Jira, Octane, Postman, Selenium, Testng.

Development Tools / Languages:   
Project Experience: Visual Studio Code, HTML, JavaScript, CSS  
Training Only: LWC, Apex Trigger, Flow, React

Hardware / Operating Systems:   
Expert: Windows  
Training Only: Linux

**General Tools:**   
Project Experience: MS Word, PowerPoint, OneNote, Excel, MySQL

**Certifications**• Salesforce Certified Associate  
• Salesforce Certified AI Associate

## Education

Bachelor of Science in Information Technology  
Thakur College of Science and Commerce / University of Mumbai

## Languages

• English – Proficient (Social)

• Hindi – Native

• Maithili – Native

• Marathi – Basic Conversation